

About GEM Thread

GEM Thread is a brand of embroidery thread synonymous with quality. Founded in Thailand under Rapos Group, GEM Thread is the trusted choice for brands & factories worldwide. Our product range includes polyester embroidery thread, metallic yarn & prewound bobbin.

- Over 10 million cones sold till date
- More than 20 billion meters of thread produced every year
- Straight from factory with no minimum order quantity



Values & Competencies



Focus On Quality: We pride ourselves in zero compromise on quality, selecting only the best raw material to ensure our products are always up to standard.



Flexible Solutions: Understanding different markets, we offer unique solutions for our partners from low stock commitment to OEM with no minimum quantity.



Factory With Stock: Through our unique production & distribution set up, we keep stock of all our products ready to deliver to our customers worldwide at all times.



Integrity & Reliability: In an industry with a long supply chain, trust is essential in doing business. For that reason, our two core values we believe in are integrity & reliability.

Vision & Strategy

Our vision is to make GEM Thread the embroidery thread brand that is globally present & preferred. Our strategy to achieve this is to establish worldwide distribution partnerships that are fair, profitable & long-lasting. Our core beliefs in doing so are:

- **Efficient & agile market penetration**
- **Competitive & sustainable market presence**
- **Contentment from all partners in the supply chain**



Unique Solutions



Low Stock Distribution: We know that keeping stock is a pain point. This is why we structured our business to enable no minimum order quantity for our customers & partners.



Powered by GEM: We offer unique opportunities for partnership. Using our standard colours, we can produce our products under your brand with no minimum order quantity.



Minimized Dead Stock: Through our global distributor network, we help our partners manage inventory levels by moving excess stock between each territory.



Direct to Factory: In regions where we are not present or for special development items, we are able to ship direct to factories with low minimum order quantity.

Our Products

1. GEM Polyester Embroidery Thread

Engineered for high quality embroidery, GEM Polyester Embroidery thread is tested & trusted by professionals in the industry. It is safe, easy to use & available in over 400 colours to choose from.

- **Nominal Count: 120 Denier / 132 Dtex / 40 wt**
- **Length per Cone: 3,000m or customizable upon request**
- **Oeko-Tex Standard 100 Class I certified: Article for babies and toddlers**



2. GEM Metallic Yarn

For works that require extra shine, our GEM Metallic Yarn is the professionals' choice. Composed of a polyester or rayon core entwined with metallic film, GEM Metallic Yarn comes in 7 variants of silver, gold & black to add flair to all types of textiles works.

- **Nominal Count: 150 Denier**
- **Type: ST / Round Type Metallic Yarn**
- **Length per Cone: 5,000m or customizable upon request**









3. GEM Prewound Bobbin

GEM Prewound Bobbin is a special type of prewound bobbin for machine embroidery that does not have any core or sides. In contrast to manually wound bobbins or other types of prewound bobbin, GEM Prewound Bobbin is manufactured with a unique Coreless Technology which offers superior quality, consistency & cost-effectiveness.

- **Compatible with all embroidery machines: ZSK, Tajima, Barudan, Richpeace, Ricoma, SWF, Brother, Melco & other brands**
- **Tried & used by world-leading embroidery factories with instant productivity gains of up to as high as 20%**



Production Lead Time

Items		Quantity & Lead Time		
	GEM Polyester Embroidery Thread (3,000m)	< 20,000 Cones Ready stock	20,001 – 50,000 Cones Ready stock – 14 days	> 50,001 Cones 14 – 21 days
	GEM Polyester Embroidery Thread (Custom Colour, Size or OEM)	Upon discussion		
	GEM Metallic Yarn (5,000m)	< 5,000 Cones Ready stock	5,001 – 30,000 Cones 7 – 14 days	> 30,001 Cones 14 – 21 days
	GEM Metallic Yarn (Custom Colour, Size or OEM)	Upon discussion		
	GEM Prewound Bobbin	< 5,000 packets Ready stock	5,001 – 10,000 packets 10 – 14 days	> 10,001 packets 14 – 21 days
	GEM Prewound Bobbin (Custom Colour, Size or OEM)	Upon discussion		

Remarks: The above production times serve only as an estimation & guideline. Actual production may vary depending on production schedule, order forecast & complexity of special specifications among other factors.

Shipping Lead Time



Region	Example Countries	Shipping Lead Time (±)	Shipping Method
Southeast Asia	Vietnam, Cambodia, Indonesia	1 – 10 days	By sea & by truck
South Asia	Bangladesh, India, Sri Lanka	10 – 20 days	By sea
Oceania	Australia, New Zealand, Fiji	15 days	By sea
Middle East	UAE, Kuwait, Lebanon	20 – 30 days	By sea
Central Asia	Uzbekistan, Kazakhstan, Tajikistan	30 days	By sea
Eastern Africa	Ethiopia, Kenya, Tanzania	30 days	By sea
Southern Africa	South Africa, Botswana, Namibia	30 days	By sea
Western Africa	Ghana, Nigeria, Senegal	35 days	By sea
Central Africa	Angola, Cameroon, Chad	35 – 40 days	By sea
Northern Africa	Egypt, Morocco, Tunisia	45 days	By sea
Europe	Spain, Germany, Switzerland	40 – 45 days	By sea
United Kingdom	England, Scotland, Wales	45 days	By sea
North America & Caribbean	USA, Canada, Cuba	45 days	By sea
Central & South America	Mexico, Brazil, Colombia	45 days	By sea

Remarks: The above shipping lead times serve only as an estimation & guideline. Actual shipping may be affected by shipment schedules, weather, political circumstances & other factors.

Frequently Asked Questions

Q How do I become an agent or distributor of GEM Thread?

A We are open for partnership opportunities of GEM Thread worldwide. We look for strong & dedicated partners in each territory who can work together with us to successfully grow our brand in each region. If you are interested to partner with us in your country, please contact us at info@gem-thread.com.

Q What is the minimum order quantity to become an agent of GEM Thread?

A As we keep full stock to support our partners, there is no minimum order quantity per item to become the agent of GEM Thread. However, to become the sole distributor of GEM Thread in your region, we have fair & realistic annual targets for each item.

Q I am a factory. Can I purchase GEM Thread directly?

A In regions where we do not have a distributor or in case of special development items, we are able to ship directly to factories. However, if there is a distributor in your region providing the item you are interested in, we will communicate with our partner to get in touch with you directly. For any inquiries, you can contact us at info@gem-thread.com.

Q Can I request GEM Thread product samples for free?

A Certainly. We provide samples of GEM Thread products for free in reasonable quantity. If there is a distributor in your region, we will refer to the distributor to get in touch with you directly. However, if there is no distributor near you, we can ship directly to you from our headquarters in Thailand. As per international business norms, we kindly request you to bear the shipping charges for this.

Q Is it possible to purchase very small amounts of GEM Thread products such as 1 cone?

A Absolutely. Since we keep full stock of all our products, it is possible for you to purchase from us in very small quantities such as 1 cone of GEM Polyester Embroidery Thread. However, we advise you to purchase from a local distributor of GEM Thread in your region if there is one in order to minimize delivery time & shipping cost. If you are unsure who your local distributor is, you can contact us at info@gem-thread.com.

Q Is it possible to purchase 1 container of GEM Thread products?

A Absolutely. As a turnkey thread facility, we regularly ship out high volume orders. Additionally, we pride ourselves with an in-house International Logistics department who can guide you with the optimal purchasing quantity in order to minimize shipping costs & lead time for you.

Q What are the terms & conditions for production of GEM Thread products in custom colours & sizes?

A We are able to produce custom colours & sizes of all GEM Thread products (GEM Polyester Embroidery Thread, GEM Metallic Yarn & GEM Prewound Bobbin). Depending on the requirement, the minimum order quantity & lead time will vary accordingly. If you would like more information, please contact us at info@gem-thread.com

Q What are the terms & conditions for OEM production of GEM Thread products?

A We uniquely offer OEM production for your brand with our standard colours & specifications at no minimum order quantity, or as we call it, "Powered by GEM". For OEM production under your own colours & specifications, we are also able to produce upon discussion with low minimum order quantity. For more information, please contact us at info@gem-thread.com.

Q What are the quotation terms of GEM Thread products?

A As we have an in-house International Logistics department, we are able to offer the most cost-effective solutions for our worldwide customers. For that reason, we usually provide our quotations for GEM Thread products based on CIF terms. However, upon request, we are also able to quote based on FOB & Ex-Works terms.

Q What are the payment terms of GEM Thread products?

A Depending on different factors, we are able to accept T/T, L/C & D/P, each with its own conditions. For more details, you can contact us at info@gem-thread.com.

Q What are your shipping methods?

A We are able to ship GEM Thread products worldwide by sea (LCL & FCL), by air, by truck & by connecting you to your nearest distributor. For samples or urgent delivery, we can also send by Courier, DHL, UPS, FedEx & other shipping service providers upon your request.

Q What are the customs & duties for GEM Thread products?

A Depending on the country & item, our International Logistics department will be more than glad to assist you in finding the import duties of GEM Thread products to your country. For information regarding the product HS Codes, you can reach us at info@gem-thread.com.

If you have any other questions or inquiries, feel free to send them to info@gem-thread.com. We will be more than happy to assist you with further information. We thank you for your interest in our products!